

MultiChoice debit order switching Discovery Miles rewards terms and conditions

These terms and conditions apply to the **MultiChoice debit order switching rewards** campaign. By taking part in this campaign, you agree to and accept these terms and conditions.

The campaign and who qualifies

1. The campaign is administered by Discovery Bank Ltd, also referred to as “us”, “we”, and “our”.
2. The “client” is the qualifying person with a qualifying Discovery Bank product.
3. The “participant” is the Discovery Bank client who has chosen to take part in the campaign.
4. The campaign period starts on **18 March 2024** and ends on **31 May 2024**.

More about the campaign

5. If you are a MultiChoice subscriber, you can switch the existing debit order to your Discovery Bank account and earn Discovery Miles by:
 - Downloading the **latest version of the Discovery Bank app**.
 - Logging in to the Discovery Bank app and tapping **More**, then the **Debit order switching** option and then **MultiChoice**.
 - Selecting your MultiChoice debit order from the list.
6. You will earn 1,000 Discovery Miles for switching your MultiChoice debit order to your Discovery Bank account.
7. You will receive your Discovery Miles within 24 hours of successfully switching your MultiChoice debit order, provided you complied with the rules of the campaign. If, for whatever reason, the switching process fails, you will not receive the Discovery Miles.
8. Your debit order might not be allowed to be switched in the Discovery Bank app, for example if you are in arrears on your MultiChoice policy. Only if a debit order is allowed to be switched in the Discovery Bank app will you qualify for the reward.
9. Only an existing MultiChoice debit order will be available to switch in the Discovery Bank app. You will not be able to create a new debit order.
10. Payments for MultiChoice subscriptions using a card number are not processed as a debit order and will not be available to switch in the Discovery Bank app.
11. The debit order switch must happen in the Discovery Bank app to qualify. If you switch using any other channel, you **will not qualify** to earn Discovery Miles.

Products that qualify

12. If you are the primary account holder of one of the following products, you qualify to earn Discovery Miles if you switch your MultiChoice debit order to your transaction or credit card account:
 - A Discovery Bank Transaction Account with pay as-you-transact fees
 - A Discovery Bank Transaction Account with bundled fees
 - A Discovery Bank Card Account
 - A Discovery Bank Suite
 - A Discovery Account.



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Additional terms and conditions

13. The Discovery Miles rewards apply to switching your MultiChoice debit order only during the campaign period.
14. A MultiChoice debit order that you switch from one of your existing Discovery Bank accounts to another of your Discovery Bank accounts does not qualify for Discovery Miles.
15. If you switch your debit order to another bank within 12 months of earning the reward, we will debit your Discovery Miles Account with 1,000 Discovery Miles.
16. Once you earn your Discovery Miles, if you transfer the debit order out and then back again to Discovery Bank, you will not earn Discovery Miles again. Your MultiChoice debit order can only earn rewards the first time it is switched.
17. Your account needs to be in good standing. Good standing means that none of your Discovery Bank accounts and credit facilities are overdrawn, in arrears, in default or subject to any legal process with Discovery Bank including keeping your Know Your Customer and Anti-money-laundering information up to date.
18. Participants in this promotion understand and agree that to participate in the promotion, the promoters must collect and use participants' personal information including transaction data. This promotion falls under the terms of our [privacy policy](#) and is done in accordance with the provisions of the Protection of Personal Information Act 4 of 2013. You can email us at privacy@discovery.co.za if you have any questions or concerns about how we will use your personal information.
19. The Discovery Bank Transaction Account, Discovery Bank Card Account and Discovery Bank Suite terms and conditions apply. Read the [Discovery Bank terms and conditions](#) for more information.
20. If required by legislation or other legal reasons, the promoters reserve the right to cancel this promotion at once and without notice. If this happens, all participants agree to lose any rights that they may have in terms of this promotion. Participants accept that they will have no recourse against the promoters or the promoters' agents to the extent permitted by law.
21. The promoters are not legally responsible for any misrepresentation caused due to an unintentional copy error, typing error or omission that may occur in any promotional material.
22. Any violation or attempt to violate any of these rules will result in immediate disqualification.
23. For more information on how to earn and spend Discovery Miles, read the [Discovery Miles benefit guide](#).

